# **Data Protection Statement**

# I. Name and address of Controller

The Controller within the meaning of the General Data Protection Regulation and other national data protection laws and provisions is:

BEST - Bioenergy and Sustainable TechnologiesGmbH, FN 232244k Address: Inffeldgasse 21b, 8010 Graz Tel.: +43 (0)50 2378-9201 Email: <u>office@best-research.eu</u> Website: <u>https://www.best-research.eu</u>

# **II.** Contact details of the Data Protection Officer

The Data Protection Officer of the Controller can be reached at: <u>datenschutz@best-research.eu</u>

# III. General data processing information

# 1. Extent of the processing of personal data

We generally only collect and use personal data of our users to the extent necessary for providing a functional website including our content and services. Our users' personal data are routinely collected and used only with the prior consent of the user. This does not apply to cases where consent cannot be obtained beforehand for factual reasons and processing of the data is permitted by statutory provisions.

# 2. Legal basis for the processing of personal data

Where the consent of the data subject is obtained for processing operations of personal data, the legal basis for the processing of personal data is Art. 6(1)(a) of the EU General Data Protection Regulation (GDPR).

The legal basis for the processing of personal data which is necessary for the performance of a contract to which the data subject is party is Art. 6(1)(b) GDPR. This also applies to processing operations required to take steps prior to entering into a contract.

The legal basis for the processing of personal data necessary for compliance with a legal obligation to which our company is subject is Art. 6(1)(c) GDPR.

The legal basis for the processing of personal data necessary in order to protect the vital interests of the data subject or of another natural person is Art. 6(1)(d) GDPR.

The legal basis for the processing of personal data necessary for the purposes of the legitimate interests pursued by our company or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject, is Art. 6(1) (f) GDPR.

# 3. Data erasure and storage period

The personal data of the data subject will be erased or blocked when the purpose of storage no longer applies. Data may also be stored in cases provided for by European or national law in Union regulations, laws or other provisions to which the Controller is subject. Data will also be blocked

or erased upon expiry of the storage period specified in the above statutory provisions unless the continued storage of these data is required for the conclusion or performance of a contract.

# IV. Provision of the website and creation of log files

#### 1. Description and scope of data processing

Every time a user visits our website our system will automatically collect data and information from the user's computer system.

The following data will be collected:

- 1. Information about the browser type, version and add-ons installed
- 2. Operating system of the user
- 3. Internet service provider of the user
- 4. IP address of the user
- 5. Date and time of access
- 6. Websites from which the user's system accesses our website
- 7. Websites accessed by the user's system via our website
- 8. Language
- 9. End device
- 10. Screen resolution

The data will also be stored in our system's log files. The log file data will not be stored together with other personal data of the user.

#### 2. Legal basis for data processing

The legal basis for the temporary storage of data and log files is Art. 6 (1) (f) GDPR.

#### 3. Purpose of data processing

Temporary storage of the data by the system is necessary to allow delivery of the website to the user's computer. To do this, the user's data must be stored for the duration of the session.

Storage in log files is done to ensure the functionality of the website. In addition, we use the data to optimize the website and to ensure the security of our information technology systems. The data will not be evaluated for marketing purposes in this context.

These purposes also represent our legitimate interest in the processing of data according to Art. 6(1)(f) GDPR.

#### 4. Duration of storage

The data will be erased as soon as they are no longer required for achieving the purpose for which they were collected. Where data are collected for providing the website, this is the case when the respective session ends.

Where the data are stored in log files, this is the case after seven days at the latest.

#### 5. Possibility of objection and elimination

The collection of data for the provision of the website and the storage of data in log files is necessary for operating the website. Therefore, there is no possibility for the user to object.

# V. Use of cookies

#### a) Description and scope of data processing

Cookies are text files that may be stored in or by the internet browser on the user's computer system when opening a website. Cookies contain a characteristic string that allows the browser to be uniquely identified when the website is reopened

We use cookies to make our website more user-friendly. Some elements of our website require that the calling browser can be identified even after a page change.

The cookies store and transfer the following data:

- Session information

We also use cookies on our website that allow us to analyse user browsing habits using Google Analytics. The following data will be transmitted in this way:

- Google Analytics cookie (client ID, timestamp, version number)

Technical measures are taken to pseudonymise user data which are collected in this manner. The user visiting the website can thus not be identified from the data. The data will not be stored together with other personal data of the user.

When visiting our website, the user will be informed about the use of cookies for analysis purposes and asked for their consent to the processing of the personal data used in this context. The user is also referred to this Data Protection Statement.

#### b) Legal basis for data processing

The legal basis for the processing of personal data using cookies that are technically necessary is Art. 6(1)(f) GDPR.

The legal basis for the processing of personal data using cookies for analysis purposes with the consent of the user is Art. 6(1)(a) GDPR.

#### c) Purpose of data processing

Cookies which are technically necessary are used to simplify website use for users. Some of our website's functions cannot be offered without the use of cookies. These services require the browser to be recognised after a page change.

We require cookies for the following applications:

- Website operation

The user data collected by technically necessary cookies will not be used to create user profiles.

Analysis cookies are used for the purpose of improving the quality of our website and its content. Such cookies enable us to learn how the website is used so that we can continually improve our offer. These purposes also represent our legitimate interest in the processing of personal data according to Art. 6(1) (f) GDPR.

#### e) Duration of storage, possibility of objection and elimination

Cookies are stored on the user's computer, which will transmit them to our website. This will give you as the user full control over the use of cookies. You can disable or restrict the transmission of cookies by changing your browser settings. Previously stored cookies can be deleted at any time, including automatically. If cookies are disabled for our website, certain features of our website may no longer be available.

# VI. Newsletter

#### 1. Description and scope of data processing

On our website, users may subscribe to our free newsletter. The data entered in the input screen when subscribing to the newsletter will be transmitted to us.

- 1. Name
- 2. Email address

Your consent to the processing of the data is obtained during the registration process and you will be referred to this Data Protection Statement.

No data that are processed for the purpose of sending our newsletters will be disclosed to third parties. The data are used exclusively for the purpose of sending the newsletter.

# 2. Legal basis for data processing

The legal basis for the processing of data with the user's consent following subscription to the newsletter is Art. 6(1)(a) GDPR.

#### 3. Purpose of data processing

The email address of the user is collected for the purpose of sending the newsletter. The name is collected for the purpose of personalising the newsletter.

#### 4. Duration of storage

The data will be deleted as soon as they are no longer required to achieve the purpose for which they were collected. The user's email address and name will thus be stored as long as the subscription to the newsletter is active.

#### 5. Possibility of objection and elimination

The user may cancel the subscription to the newsletter at any time. A corresponding link can be found in every issue of the newsletter.

This also allows you to withdraw your consent to the storage of personal data collected during the registration process.

# VII. Use of Google Analytics

#### 1. Description and scope of data processing

We use Google Analytics services on our website to increase efficiency. This requires us to share data about visitors to our website to third-party providers. The data will be pseudonymised as specified in the GDPR. Your IP address will thus be transmitted to Google Analytics without any reference to your identity.

The following data will be collected as part of the registration process:

- 1. Information about the browser type, version and add-ons installed
- 2. Operating system of the user
- 3. Internet service provider of the user
- 4. IP address of the user
- 5. Date and time of access
- 6. Websites from which the user's system accesses our website
- 7. Websites accessed by the user's system via our website
- 8. Language
- 9. End device
- 10. Screen resolution

### 2. Legal basis for data processing

The legal basis for data processing is our legitimate interest in increasing efficiency according to Art. 6(1)(f) GDPR.

#### 3. Purpose of data processing

IP addresses are shared with Google for the purpose of increasing the efficiency of our website and evaluating the user behaviour in an anonymised form.

#### 4. Duration of storage

The data will be erased as soon as they are no longer required to achieve the purpose for which they were collected.

# VIII. Rights of data subjects

If your personal data are processed, you are the Data Subject and you are entitled to the following rights vis-à-vis the Controller:

#### 1. Right of access

You have the right to obtain confirmation from the Controller as to whether or not personal data concerning you are being processed by us.

Where this is the case you may request the following information from the Controller:

- (1) the purposes for which the personal data are being processed;
- (2) the categories of personal data being processed;

- (3) the recipients or categories of recipient to whom your personal data have been or will be disclosed;
- (4) the envisaged period for which your personal data will be stored, or, if not possible, the criteria used to determine that period;
- (5) the existence of the right to request rectification or erasure of your personal data, the right to restrict processing by the Controller or the right to object to such processing;
- (6) the right to lodge a complaint with a supervisory authority;
- (7) where the personal data are not collected from the data subject, any available information as to their source;
- (8) the existence of automated decision-making, including profiling, referred to in Article 22 (1) and (4) GDPR and, at least in those cases, meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.

You also have the right to request information about whether your personal data are transferred to a third country or to an international organisation. In this context you have the right to be informed of the appropriate safeguards relating to the transfer pursuant to Article 46 GDPR.

# 2. Right to rectification

You have the right to demand the rectification and/or completion of your personal data from the Controller if these are inaccurate or incomplete. The Controller must effect the rectification without undue delay.

# 3. Right to restriction of processing

You may request the Controller to restrict processing of your personal data under the following circumstances:

- (1) the accuracy of the personal data is contested by you for a period enabling the Controller to verify the accuracy of the personal data;
- (2) the processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead;
- (3) the Controller no longer needs the personal data for the purposes of the processing, but they are required by you for the establishment, exercise or defence of legal claims; or
- (4) you have objected to processing pursuant to Article 21 (1) GDPR pending the verification whether the legitimate grounds of the Controller override yours.

Where processing of your personal data has been restricted, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State

If restriction of processing has been obtained under the circumstances listed above, you will be informed by the Controller before the restriction of processing is lifted.

# 4. Right to erasure

#### a) Obligation to erase personal data

You may request the Controller to erase personal data without undue delay, and the Controller has the obligation to erase these data without undue delay, where one of the following grounds applies:

(1) the personal data are no longer necessary for the purposes for which they were collected or otherwise processed;

- (2) you withdraw consent on which the processing is based according to Art. 6 (1) (a), or Art.
  9 (2) (a) GDPR, and where there is no other legal ground for the processing;
- (3) you object to the processing pursuant to Art. 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Art. 21 (2) GDPR;
- (4) your personal data have been unlawfully processed;
- (5) your personal data have to be erased for compliance with a legal obligation in Union or Member State law to which the Controller is subject;
- (6) your personal data have been collected in relation to the offer of information society services referred to in Article 8 (1) GDPR.

#### a) Information to third parties

Where the Controller has made your personal data public and is obliged pursuant to Art. 17 (1) GDPR to erase the personal data, the Controller, taking account of available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform controllers which are processing the personal data that you, the data subject, have requested the erasure by such controllers of any links to, or copy or replication of, those personal data.

#### **b)** Exceptions

The right to erasure shall not apply to the extent that processing is necessary

- (1) for exercising the right of freedom of expression and information;
- (2) for compliance with a legal obligation which requires processing by Union or Member State law to which the Controller is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller;
- (3) for reasons of public interest in the area of public health in accordance with Art. 9 (2) (h) and (i) as well as Art. 9 (3) GDPR;
- (4) for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Art. 89 (1) GDPR in so far as the right referred to in paragraph a) is likely to render impossible or seriously impair the achievement of the objectives of that processing; or
- (5) for the establishment, exercise or defence of legal claims.

# 5. Right to notification

If you have exercised your right to rectification, erasure or restriction of processing, the Controller shall communicate any such rectification or erasure of personal data or restriction of processing to each recipient to whom the personal data have been disclosed, unless this proves impossible or involves disproportionate effort. You have the right to be informed about those recipients by the Controller.

#### 6. Right to data portability

You have the right to receive your personal data, which you have provided to the Controller, in a structured, commonly used and machine-readable format. You also have the right to transmit those data to another controller without hindrance from the Controller to which the personal data have been provided, where:

(1) the processing is based on consent pursuant to Art. 6 (1) (a) GDPR or Art. 9 (2) (a) GDPR or or on a contract pursuant to Art. 6 (1) (b) GDPR; and

(2) the processing is carried out by automated means.

In exercising this right you also have the right to have the personal data transmitted directly from one controller to another, where technically feasible. This right shall not adversely affect the rights and freedoms of others.

The right to data portability shall not apply to the processing of personal data necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller.

# 7. Right to object

You have the right to object, on grounds relating to your particular situation, at any time to processing of your personal data which is based on Art. 6(1) (e) or (f) GDPR.

The Controller shall no longer process your personal data unless the Controller demonstrates compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

Where your personal data are processed for direct marketing purposes, you have the right to object at any time to processing of your personal data for such marketing, which includes profiling to the extent that it is related to such direct marketing.

Where you object to processing for direct marketing purposes, your personal data shall no longer be processed for such purposes.

In the context of the use of information society services, and notwithstanding Directive 2002/58/EC, you may exercise your right to object by automated means using technical specifications.

#### 8. Right to withdraw consent

You have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

# 9. Right to lodge a complaint with a supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of personal data relating to you infringes the GDPR.

The supervisory authority with which the complaint has been lodged shall inform the complainant on the progress and the outcome of the complaint including the possibility of a judicial remedy pursuant to Art. 78 GDPR.